

## Product Security Advisory

October 7, 2021

JCI-PSA-2021-16  
CVE-2021-27664  
ICSA-21-280-01



### Overview

Johnson Controls has confirmed a vulnerability impacting Exacq Technologies exacqVision Web Service. The exacqVision Web Service is also included in the exacqVision Server Bundle along with the exacqVision Client and exacqVision Server. The exacqVision Web Service allows users to retrieve video and other data from exacqVision servers using a browser and mobile application. When passthrough / unauthenticated access is enabled, credentials for other systems connected to exacqVision could be exposed.

### Impact

Under certain configurations an unauthenticated remote user could be given access to credentials stored in the exacqVision Server.

### Affected Versions

- exacqVision Web Service version 21.06.11.0 or older.

### Mitigation

- Upgrade exacqVision Web Service to version 21.09.
- Current users can obtain the critical software update from the Software Downloads location at:  
<https://www.exacq.com/support/downloads.php>

### Initial Publication Date

October 7, 2021

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### Resources

Cyber Solutions Website - <https://www.johnsoncontrols.com/cyber-solutions/security-advisories>  
CVE-2021-27664 - [NIST National Vulnerability Database \(NVD\)](#) and [MITRE CVE® List](#)  
ICSA-21-280-01 - [CISA ICS-CERT Advisories](#)